



Barrie
Community
Health Centre

Board Chair and CEO Report

Preparing the Annual Report presents a time to reflect on the successes and challenges of the previous year. It is also a time to look forward to the new opportunities that will present in the upcoming fiscal as the CHC team aspires to realize our vision for **“a healthy and engaged community”**.

Fiscal 2021-2022 was an incredibly busy year for the BCHC. COVID-19 Assessment Centre activity continued in a portion of the Centre’s facility for a second year. During the two years over 65,000 people received access to assessments and testing for COVID-19 as well as assessment and treatment of many other medical conditions. The team of physicians, nurses, and team assistants also provided community outreach and pop-up testing clinics in shelters, group homes and other congregate settings.

Whilst providing this additional service, the BCHC team maintained continuity of service delivery to ensure individuals and families maintained optimal health and well-being during this lengthy pandemic.

BCHC kept its doors open to serve clients in-person (when permitted to do so by Ministry directive and College guidance) as well as virtually (phone and video). BCHC also offered over 1,200 COVID-19 vaccinations through clinics held at the Centre as well as by providing outreach vaccinations for vulnerable populations in congregate and other settings.

The Physiotherapy, Dietitian, Diabetes and Community Health Promotion teams developed innovative virtual group program offerings to ensure access to care throughout the pandemic. Program offerings included virtual Fitness for Health, GLAD (arthritis), Cooking for 1 or 2, My Best Weight (Obesity), Well Being, Coping & Connection, as well as Art Therapy

Our deepest gratitude to the dedicated and compassionate BCHC staff for continuing to provide such exceptional care during extraordinary times.

Ruby Redmond-Misner

RUBY REDMOND-MISNER, BOARD CHAIR

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CHRISTINE COLCY, CHIEF EXECUTIVE OFFICER



Our vision for "a healthy and engaged community"

FINANCIAL SUMMARY

SOURCES OF REVENUE

North Simcoe Muskoka Local Health Integration Network	
Community Health Centre (CHC and Diabetes)	\$6,167,268
Ministry of Health - TPA Midwifery Program	\$8,664,691
Ontario Health (COVID-19 Assessment Centre)	\$1,308,684

\$16,140,643

EXPENSES BY TYPE

Salaries and Employee Benefits	\$4,797,825
Occupancy Costs	\$779,447
Direct Service and Supplies	\$1,479,516
Midwifery Program	\$8,664,691
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	\$15,721,479

*This is a condensed financial report. The statement of Financial Position and Statement of Operations have been extracted from the audited financial statements for the year ended March 31, 2022 as reported by our auditors BDO Canada LLP, Chartered Professional Accountants. Licensed Public Accountants. Complete audited financial statements are available upon request.

Board of Directors

Ruby Redmond-Misner, Chair
Arlinda Demiri, Vice Chair
Stephanie Sayer, Treasurer
Kristen Hummel, Secretary
Robert Rymell, Past Chair

Beverly Pearl, Director
Gayle Rushton, Director
Anita Eveleigh,, Director
Stephen Bertelsen, Director



Barrie
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Our vision for "a healthy and engaged community"

We Served

5,500 active
clients

over 35,000
visits

267 group
programs with
over 1,200
participants

Diabetes

Over 7,700 visits
via telephone, virtual
and in-person.

Our Team

52 staff:
physicians,
nurse
practitioners,
nurses, medical
administrative
assistants,
physiotherapists,
social workers,
dietitians,
community health
workers,
health promoters,
diabetes
educators.

Programs

Fitness for Health,
GLAD (arthritis),
Cooking for 1 or 2,
My Best Weight
(obesity),
Well-Being,
Coping and
Connection,
Art Therapy

RISK MANAGEMENT COMMITTEE

- Ensured alignment of performance and accountability through a review and analysis of the BCHC and MSAA Performance Dashboards indicators and metrics
- Reviewed and updated Joint Occupational Health and Safety and Personnel policies and procedures to comply with changes in the legislation as a result of the pandemic and other updates to corresponding regulations
- Updated the Privacy Policy and protocols with consideration of cybersecurity risk management
- Continued to monitor the risks associated with operations of a COVID-19 assessment centre

Ensures HR, finance, facility and IT/IS support Centre operations while managing risk to avoid or minimize loss.

OUTCOME AND QUALITY ASSURANCE COMMITTEE

- Subsequent to the longstanding pandemic, BCHC was not required to submit a plan for 2020.2021. Nevertheless, there was progress on a number of internal QIP initiatives such as timely follow-up post-hospital discharge at 90% as well as proactive identification and treatment planning for clients with high levels of frailty or requiring a palliative approach of care.

Committee Reviews:

- ✓ performance measures
- ✓ strategic objectives
- ✓ compliance standards
- ✓ quality component of Board annual workplan



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GOVERNANCE COMMITTEE

- Established Board education priorities based on the Board's most recent evaluation followed by scheduling workshops in relevant areas of learning and growth of the Board membership
- Planned and organized the 31st Annual General Meeting
- Analyzed the results of the Board Self Evaluation and Board Evaluation
- Reviewed and revised relevant Governance policies
- Supported the ongoing recruitment and mentoring new Board members to fill vacancies

"...recruits Directors that bring the required set of knowledge, skills, experience and philosophy to meet Board requirements."

<https://www.bchc.ca/>